LIBRARY STAFF SURVEY

1. **Library location(s) where you work**

   Comment Box

2. **What are the most common services/information patrons look for related to jobs/careers? (Check all that apply)**
   - Resumes
   - Interviewing
   - Job Searching
   - Completing job applications
   - Career Exploration
   - Networking
   - Unemployment Benefits
   - Public Assistance
   - Professional Skill Development (e.g. completing certifications, improving digital literacy, etc.)
   - Starting or Developing Small Businesses

   Comment Box

   1 - Do patrons request services to be one-to-one or ask about group/workshops events?

   2. Of those services you indicated above, which are you most comfortable assisting with?

3. **What percentage of your patrons would you estimate come to your library to seek out job/career resources?**

   - 0-10%
   - 10-30%
   - 30-50%
   - Over 50%

4. **What days of the week do you see the highest traffic for this type of patron?**
   (Check all that apply)
   o Monday
   o Tuesday
   o Wednesday
   o Thursday
   o Friday
   o Saturday
   o Sunday
   o No particular day

5. **What time of the day do you see the highest traffic for this type of patron?**
   o 9-11a
   o 11-1p
   o 1-3p
   o 3-5p
   o 5-7p
   o No particular time

6. **How often do you refer customers to your nearest CareerForce location?**
   o Frequently
   o Sometimes
   o Rarely
   o Never
   o I am not sure what CareerForce is.

7. **Currently, does your library offer any <u>technology services</u> that are used for workforce-related services?** Check all that apply.
   o Public computer(s) with internet connections

   o Public computer(s) with software dedicated to educational, career, job placement or workforce-related skills

   o Public wifi in the library building

   o Public wifi accessible from outside the library building when the library is closed

   o Laptop or tablet-lending program

   o Hotspot lending program

- Webpage or print-on-demand resources devoted to job-seeking information

- None of these

- I don't know

Other (please specify)

[   ]

8. **Please identify workforce development partners with whom you have collaborated during the last year (check all that apply)**

- Local literacy organization

- Local adult education provider (not a college or technical school)

- Local K12 school district

- Local career or technical school

- Local community college or university

- Local nonprofits serving low-income people

- Local chamber of commerce

- Economic development agency

- Workforce Investment Board

- County, municipal, or tribal government

- CareerLink

- Veterans group

- Local business

- Recruiting and hiring companies

- Industry representatives

- Prisons, work release or probation officers

- Other libraries or library systems

- I don't know

- other (please specify)

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