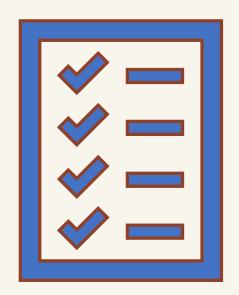


Inquiry Information System

Anoka County Job Training Center



AGENDA

- 1. PREVIOUS INTAKE MODEL
- 2. GOALS
- 3. CURRENT INTAKE MODEL
- 4. ONLINE INQUIRY DEMONSTRATION
- 5. IMPACT



Previous Intake Model

Universal Application Submitted

Intake Technician Information Session

Program Counselor Assignment



Enhance
Customer Service

Goals

Decrease Processing Time

> Increase Enrollments

Current Intake Model



Inquiry Submitted



Admissions Team



Intake Team



Program Counselor Assignment



Online Inquiry Demonstration



Enhanced
Customer Service

Impact

Decreased Processing Time

Increased Enrollments



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Questions / Comments

Contact: Becca Johnson

Phone: 763-324-2307

Email: becca.johnson@co.anoka.mn.us