Retaining Employment and Talent after Injury/Illness Network (RETAIN)





Nancy Omondi, MS, MBA, RETAIN State Principal Investigator

Minnesota Association of Workforce Development Boards (MAWB), May 27th, 2021







MN RETAIN Program Goal

Increase employment retention and labor force participation of ill and injured individuals; reduce long-term work disability



Background

Phase I Pilot:

- Strategic multi-disciplinary partnerships
- Focused on Southeastern MN
- Workers were guided through the uncertainty of recent illness or injury by Return-to-Work Case Managers (RTWCMs)
- Efficient and early coordination of healthcare services and employment-related support to help ill or injured workers remain in the workforce

Funding:

• \$3.5 Million



Phase I Key Accomplishments

- 150 successfully helped to stay at/return to work
- Strong, collaborative partnerships
- Development of new data protocols and Workforce One Custom Program
- Embedding Return to Work Case Managers (RTCMs) into the clinical practice
- Employer engagement (Southeastern MN)
- Phase II Award (\$19.5M)





Overview of Phase II

Goal:

- Serve 3,200 workers
- Program expansion statewide

Funding:

• \$19.5 Million

Focus Area/s:

 Underserved and underrepresented communities, both disproportionately hurt by the COVID-19 pandemic



Phase II Partnerships

- Employer Engagement Lead: DEED
- Clinical Lead: Mayo Clinic
 - Multiple clinical partners across the state
- Workforce Development Lead: WDI
 - Multiple workforce partners across the state



Participant Eligibility & Program Services

Eligibility:

- 18 years of age or older
- Live and work in Minnesota
- Has a work-related or non-workrelated (personal) injury or illness that acutely affects employment including exacerbation of preexisting conditions
- Employed or looking for employment

RETAIN Services:

- A dedicated RTWCM to facilitate early intervention and coordination:
 - Healthcare provider
 - Employer
 - Workforce development team
- Employment and Training services



Timeline and Implementation

Phase II Awards announced

Apr. 2021

DEED and partners to hire staff

June-Oct. 2021

Begin enrollment of participants for Phase II

Oct. 2021

June 2021

DEED to begin contracting process with lead partners

- Memorandum of Understanding
- Data Usage Agreements

Oct. 2021

Release of RFP (WDI) for additional Workforce Development Partners



Acknowledgement of Partners

- Department of Employment and Economic Development
- Minnesota Department of Health
- Department of Labor and Industry
- Workforce Development Inc.
- Mayo Clinic
- HealthForce





Thank you!