



DEED VRS

MAWB Operations Committee presentation July 2021

In Person Services & Return to Offices

VRS Physical Spaces

- VRS staff began gradual return to offices on July 1.
- VRS may begin meeting with customers/participants in our offices, by appointment only, beginning Aug. 2 (after training completed)
- All VRS staff will be teleworking permanently from 2-4 days per week
- Working towards concept of more flexible and shared spaces
- Implementing service model of increased options for meeting with participants to include virtual, community sites, in homes.

In-person Services Plan

- VRS staff will continue to meet virtually as feasible.
- No **services** exclusively require in-person delivery. However, individual circumstances of the person may result in the need for in-person delivery of a particular service.
- In-person services will be performed by staff that have volunteered for in-person services
- Supervisor approval
- Tracking and reporting of all in person services including Outlook calendars
- PPE requirements
- Safety protocols

In-person Services Plan Phases

- **Phase 1:** Began June 14 with limited number of Specialists (Business Engagement, Customized Employment and Assistive Tech). **In the community or at a business.** Limited to 2 hours per visit and 3 visits/persons per week.
- **Phase 2** began July 12 for all Placement Coordinators, New Americans Team, American Indian Lead Counselor and VRS Managers who directly supervise these positions. **In the community or at a business.** Limit to 1 visit per day; Expand to up to 8 hours per day; Expand to up to 5 days per week.
- **Phase 3** begins Aug 2. For ALL Staff. Continue monitoring and reporting as we are doing for phase 1 & 2; Increase to 2-3 visits per day; **May begin meeting with participants in our offices by appointment only.**
- **Phase 4 : Begin September 7.** Lift limits in order to allow further necessary in-person services, particularly to students in schools; Follow any DEED/MMB mandatory PPE or other safety requirements; Continue to provide services (virtual vs in person) in the way that best meets that individuals needs & preferences.

VRS Training & Requirements for In-person Services

Staff holding in-person meetings will:

- Adhere to social distancing requirements of at least six feet. (This is no longer required Aug 2)
- Wear face coverings, if not fully vaccinated.
 - Staff who are fully vaccinated may wear face coverings if they wish.
- Clean and sanitize all equipment and supplies used during meetings both before and after use.
- Complete daily health screenings per Minnesota Management and Budget guidelines.

Participants will:

- Provide their consent to in-person service delivery.
- Participate and respond to health screening questions prior to the appointment.
- Take their temperature and report results.
- Consider wearing a face covering unless one is required at the location of the meeting. If a face covering is required, the participant must agree to wear a face covering or the meeting must be cancelled or rescheduled to a new location that doesn't require a face covering.
- Conform to the safety guidelines applicable to the meeting location, including but not limited to social distancing.



How to Best Serve Minnesotans with Disabilities

VRS Mission: Empower youth and adults with disabilities to achieve their goals for competitive, integrated employment.

- Increased choice to our participants
- Person centered services
- Eliminate barriers to services
- Increase outreach and engagement to underserved populations
- Increase collaboration with agencies and partners
- Increase access and flexibility for parents and families
- Keep categories of services open

Questions

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