

MAWB Jobseeker Services Committee Minutes

October 27, 2021

Summary of Featured Topics

Guest presenter shared information about Vocational Rehabilitation Services (VRS) for National Disability Employment Awareness Month (October).

Guest presenters shared information about the Credit for Prior Learning Assessment Network (C-PLAN) at Minnesota State and CSMLearn, an educational technology company. CSMLearn is a course that helps people build applied literacy and quantitative reasoning skills. Individuals who complete CSMLearn receive a certificate. The course has been successfully used by employers and helps build employability skills. CSMLearn is interested in piloting the program at one or two test sites in Minnesota. See slides for more information and contact details.

Guest presenter shared information about the DEED-Coursera partnership and further opportunities for jobseekers. There are fewer learner licenses available but still have some to allocate. They are seeking more workforce partners to utilize access to the full course catalog through April 30, 2022. <u>See slides</u> for additional discussion/feedback questions and contact details.

DEED Updates

- Adult Team: General Updates, Adult Career Pathways, WIOA Adult & Dislocated Worker, Trade Adjustment Assistance. <u>See written updates</u>.
- Job Service
 - RESEA has changed from its earlier service model and is now being delivered over the phone.
 Staff will determine if a one-on-one meeting is necessary with Job Service staff.
 - Please update referral list on CareerForceMN.com staff & partners page as needed.
- Youth Team: See written updates.

DHS Updates

- SNAP E&T: Invoices for September are due October 31st. 4th Quarter reports are due on November 15th.
 There are some activities that had to be manually entered; see email memo for more details. New promotional SNAP E&T video posted online. The video is available in many languages. Visit the MinnesotaDHS YouTube channel for additional videos.
- Workforce One Connect App: Train the Trainer sessions have been going well. 715 customers have signed up to use the app and 327 are still actively using it. There is a mix of 47 providers, counties, and agencies. 2,741 messages have been sent back-and-forth, and 43% of those have been initiated by customers. Many of the messages contain attachments. The app is being used as intended, to increase communication and expand options for sending in files. The app is currently available in English and Spanish, and they are working to add Hmong and Somali. Also working to add employment plan into the app. Development is in progress for using Face ID and Touch ID to avoid having to remember the password for the app.

The next Jobseeker Services Committee meeting will be in January 2022. Calendar invitations will be sent in December 2021 or early next year.