

MAWB Operations Committee Minutes September 30, 2022

The Chair called for approval of the July and August meeting minutes and agenda. The motion carried.

Leading with Equity – Committee watched a <u>video</u> on Latino, Latinx, and Hispanic terms.

Apprenticeship – LaRohn Latimer from DLI provided information on DLI's apprenticeship work, anyone interested in learning more should email him at larohn.latimer@state.mn.us. Website: https://www.dli.mn.gov/workers/be-apprentice

Hot Topics

- DW Enrollment Strategies: Directors discussed doing advertising (billboard, radio). Conducting outreach at libraries and nonprofits. Ensure partners understand how to refer to the program.
- Funding streams—Jeanna shared resolution from funding streams workgroup. DEED determined funding streams will continue and offered training on them. Committee agreed we should ask for training; Jeanna will follow up on this.
- Customer data—Group discussed developing a method to collect customer data at CareerForce locations in partnership with DEED. Agreement that form needs to be very short/easy to use. Marie, Vicki, Mark, and Tammy want to volunteer for the workgroup.
- DOL Employer performance standard open for public comment—discussion that the proposal is not an appropriate method of calculating performance. Rick and Elena have submitted comments.
- SNAP E&T—work requirements will kick back in eventually—possibly March. Local areas will need to be ready to serve this population. DHS has a workgroup looking at this topic, connect with Anastasia if you are interested in being involved in it.
- MESC- community-based organizations, discussed some type of ongoing meetings with them to partner on relevant priorities—will explore this more
- DEED Fiscal Invoices- DEED is not invoicing areas in a timely manner in some areas which is creating fiscal challenges, this has been brought to DCs Rowe and Majors. Heather will follow up with affected areas.

UI Updates—Jim Hegman discussed UI's work during the COVID-19 pandemic. Minnesota UI had one of the best responses in the country. Challenges around record high numbers, changing DOL regulations, fraud. Discussed returning to in-person RESEA at some point, believe at some point will return to inperson in some places. DW referrals via RESEA is way down. Discussed referral process from RESEA to Job Service. UI is willing to work with MAWB on some strategies, MAWB will follow up with Jim. Mark and Janelle volunteered for this.

Regional Funding—Discussed whether an extension is needed and subsequent funding requests. Nicole motioned for a 3 month extension on current funding (through March 31), Ling seconded. Motion carried. Jeanna will follow up with DEED.

MOUs/IFAs--Reviewed questions for John. Jeanna will send the document out to directors.

Summer Meeting- Jeanna shared summer meeting survey feedback, received overall positive responses. Recommendations:

- Hold an Operations Committee meeting the first day prior to the networking reception (lunch and meeting, for example).
- Give more context on session descriptions so appropriate staff can attend.
- Will continue to use same venue given location and cost.

Legislative Priorities—discussed ideas. Discussion around flexible funding, youth funding, and state DW performance.

P&I Committee—Discussion around changing chair annually to the vice-chair of the Operations committee. Barb motioned to change chair; Jinny seconded. Motion carried. Vicki abstained from the vote. New chair will be Vicki Leaderbrand.

Brainstorming around referrals from Job Service to DW

- MAWB will provide feedback on script language (Jinny, Carrie, and Jeanna will work on this)
- Warm hand-offs are important- and each local area should determine what works best. Art will send out referral methods for each local area to directors for review.
- Currently Job service follows up with RESEA participants 3 weeks after UI application, MAWB recommended another follow up 6-8 weeks after applying—this could be good engagement for people who are not having luck with job searching. Mike Lang will ask UI about this.
- Carrie will ask Annie T for dual enrollment with employment services program, seeking to compare data from pre-pandemic and now. We have a goal to return to the pre-pandemic levels.

Scheduling:

The next Operations Committee meeting will be Thursday, October 27 (hybrid meeting). Jeanna will send out a Doodle poll to schedule November and December virtual meetings.

The winter meeting is Wednesday, December 14 (in-person in the metro area).