

# How leading companies in Minnesota are building racially equitable and inclusive workplaces

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Insights from the Racial Equity Dividends Index

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# Purposes of this session

- Deepen understanding of how Minnesota companies are building racially equitable workplaces
- Equip participants with knowledge to take action to build more racially equitable and inclusive organizations



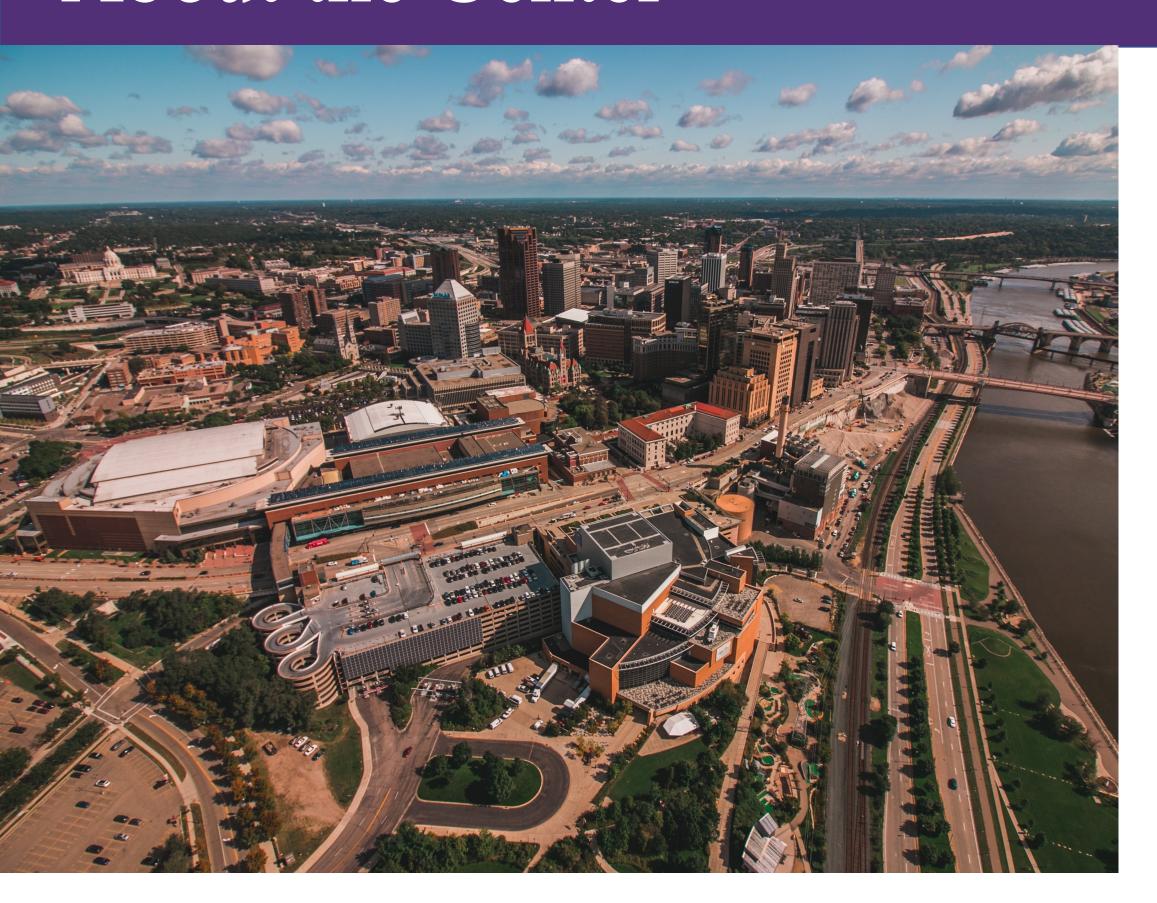
## Agenda



1.	Welcome & Introduction to the Index	10 mins
2.	Insights on leading companies in MN	15 mins
3.	Workshop: exploring racial equity standards	10 mins
4.	Action steps	5 mins
5.	Q & A	

#### About the Center





We are your partners in building a better future for everyone.

#### Who We Are

- Minnesota-based nonprofit founded in 2017
- We work with public and private sector partners to close racial wealth gaps and achieve shared regional prosperity.
- We move people and organizations from awareness about racial disparities and opportunities for equity and inclusion to taking meaningful, measurable action to foster accountability to build and sustain economies that benefit everyone.

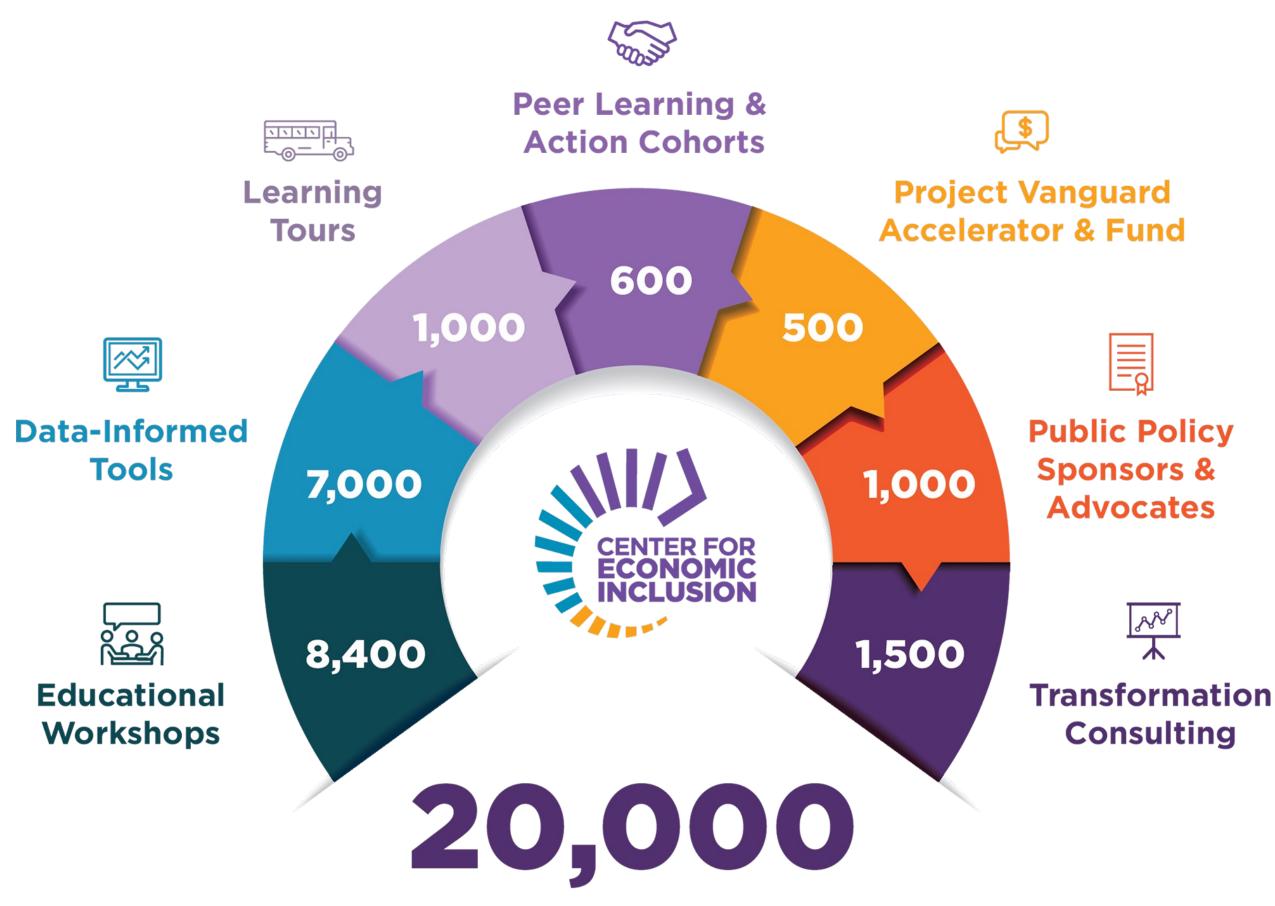
Awareness.

Action.

Accountability.

#### About the Center

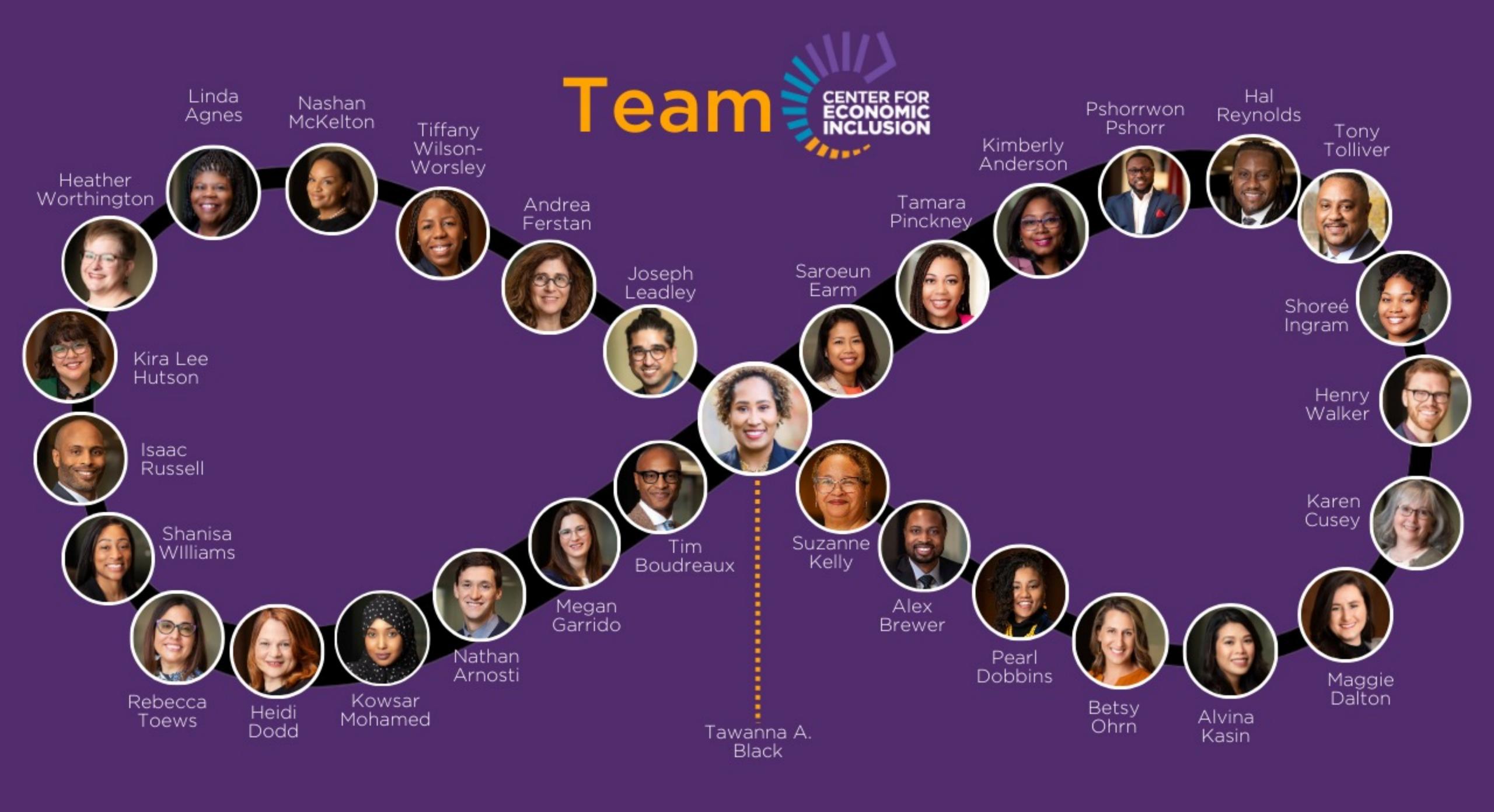




#### people take anti-racist action

to create a racially just, inclusive, and economically vibrant regional economy

for 3,000,000 people by 2028



# The Racial Equity Dividends Index A tool to help companies achieve the dividends of racial equity





#### The structure of the Racial Equity Dividends Index



#### Measuring business performance against 43 racially equitable standards across 7 dimensions:















Leadership

Hiring

**Culture, Retention** & Advancement

**Procurement** 

**Products** & Services

Philanthropy & Investment

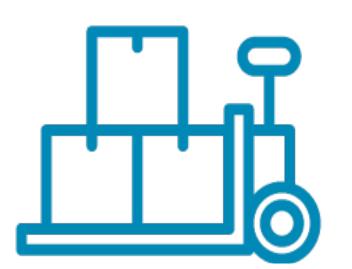
**Public** Policy

#### Racial equity outcomes across:



#### People

- Workforce diversity at different levels
- Family-sustaining wages
- Hiring, promotion, retention rates



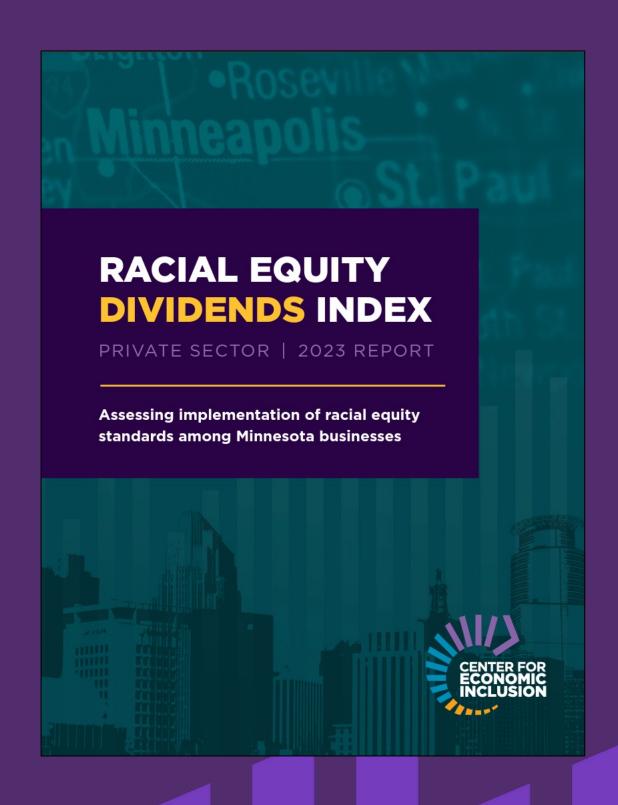
#### **Procurement**

- Supplier diversity
- Spending with minority business enterprises



# About the Racial Equity Dividends Index for the private sector

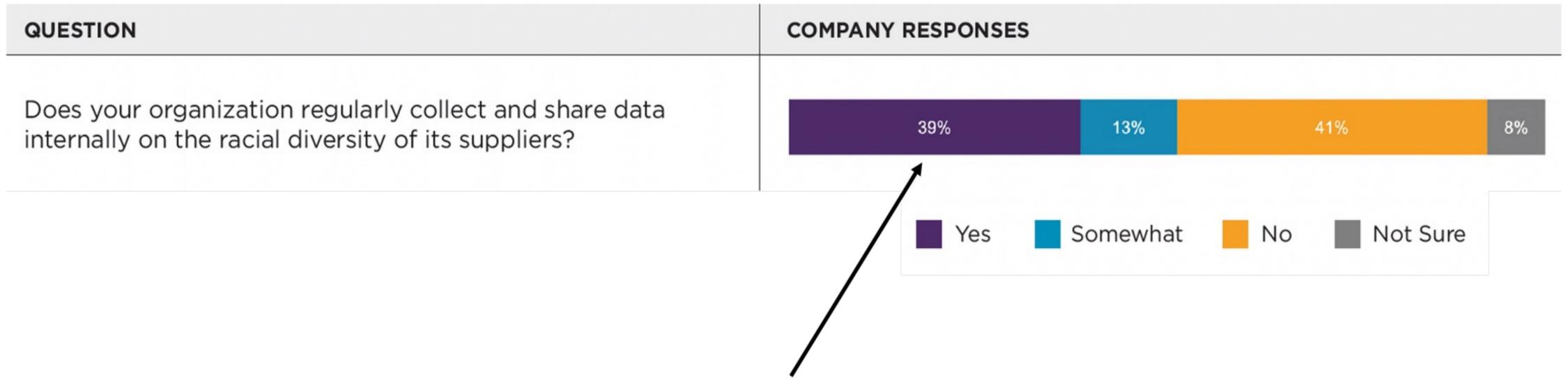
- Helps organizations build racially equitable workplaces
- Issued annually; completed once per organization
- Each participant receives a score report
- An annual Index report is published on our website
- Organization scores are confidential
- High-scoring organizations are celebrated





#### Scoring Methodology

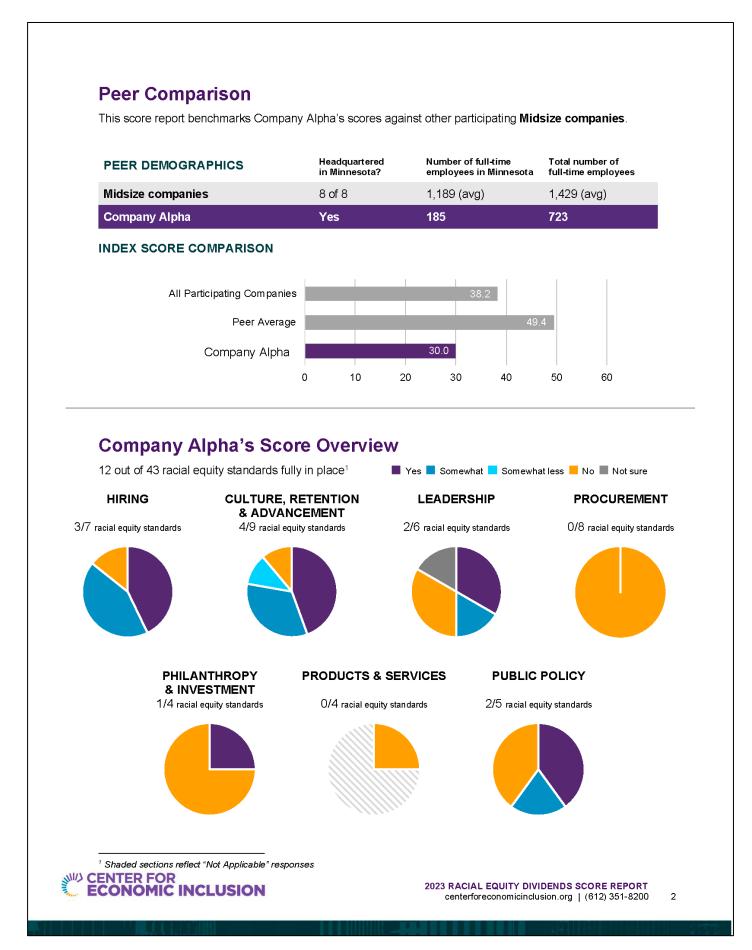


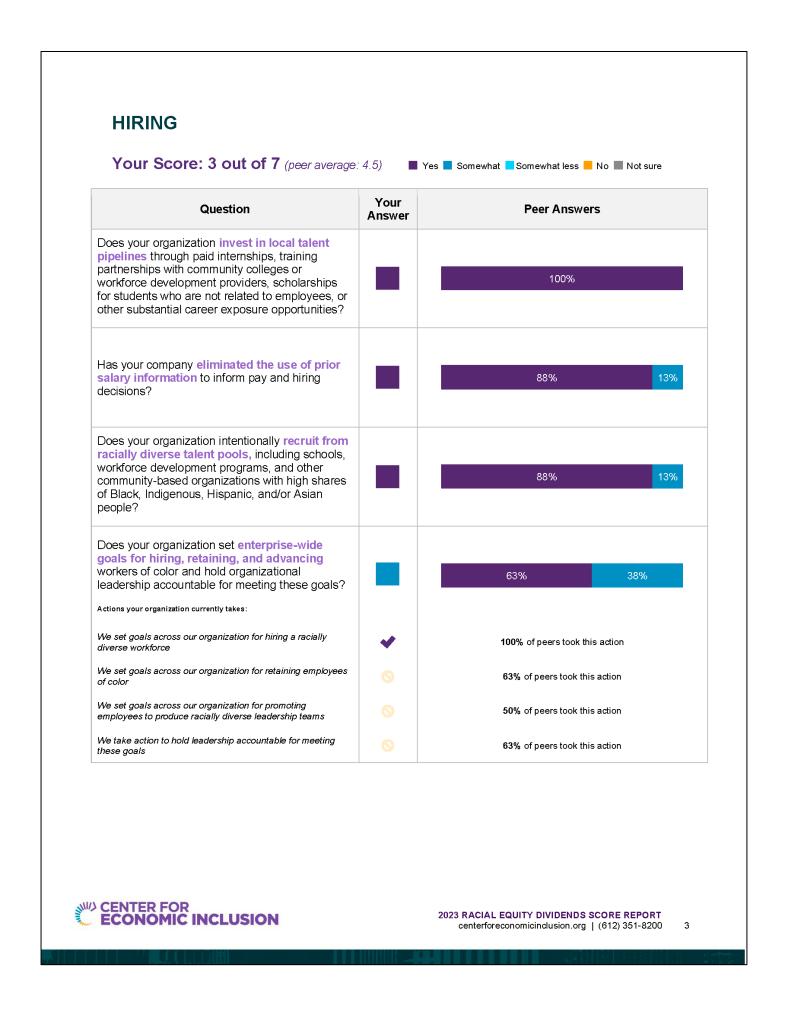


39% of respondents received points for this question

#### A tool for action: Index score reports











## Insights from Minnesota companies



# 22 businesses employing 96,000 Minnesotans and 414,000 employees globally participated in the Racial Equity Dividends Index in 2023





#### Minnesota companies of all sizes participated in the 2023 Index





8

**Small**Companies

< 500 Full-time Employees





Midsize Companies

500-5,000 Full-time Employees



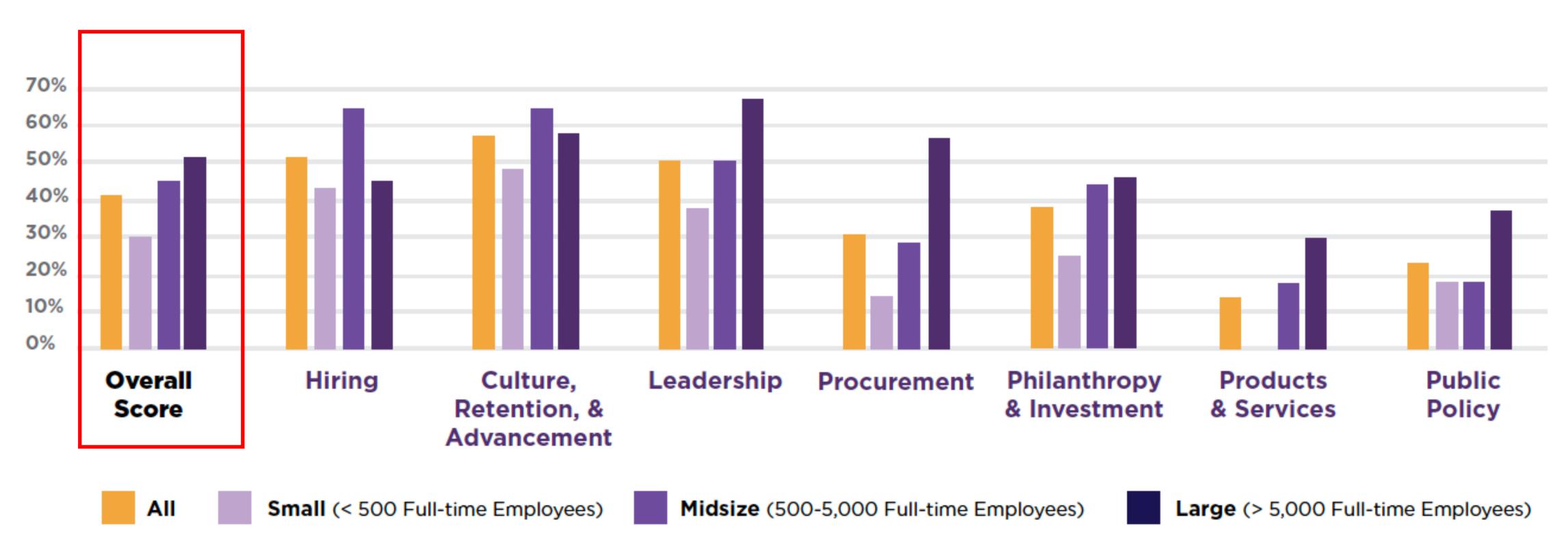
8

**Large** Companies

5,000+ Full-time Employees



#### 2023 Racial Equity Dividends Index scores by category and company size



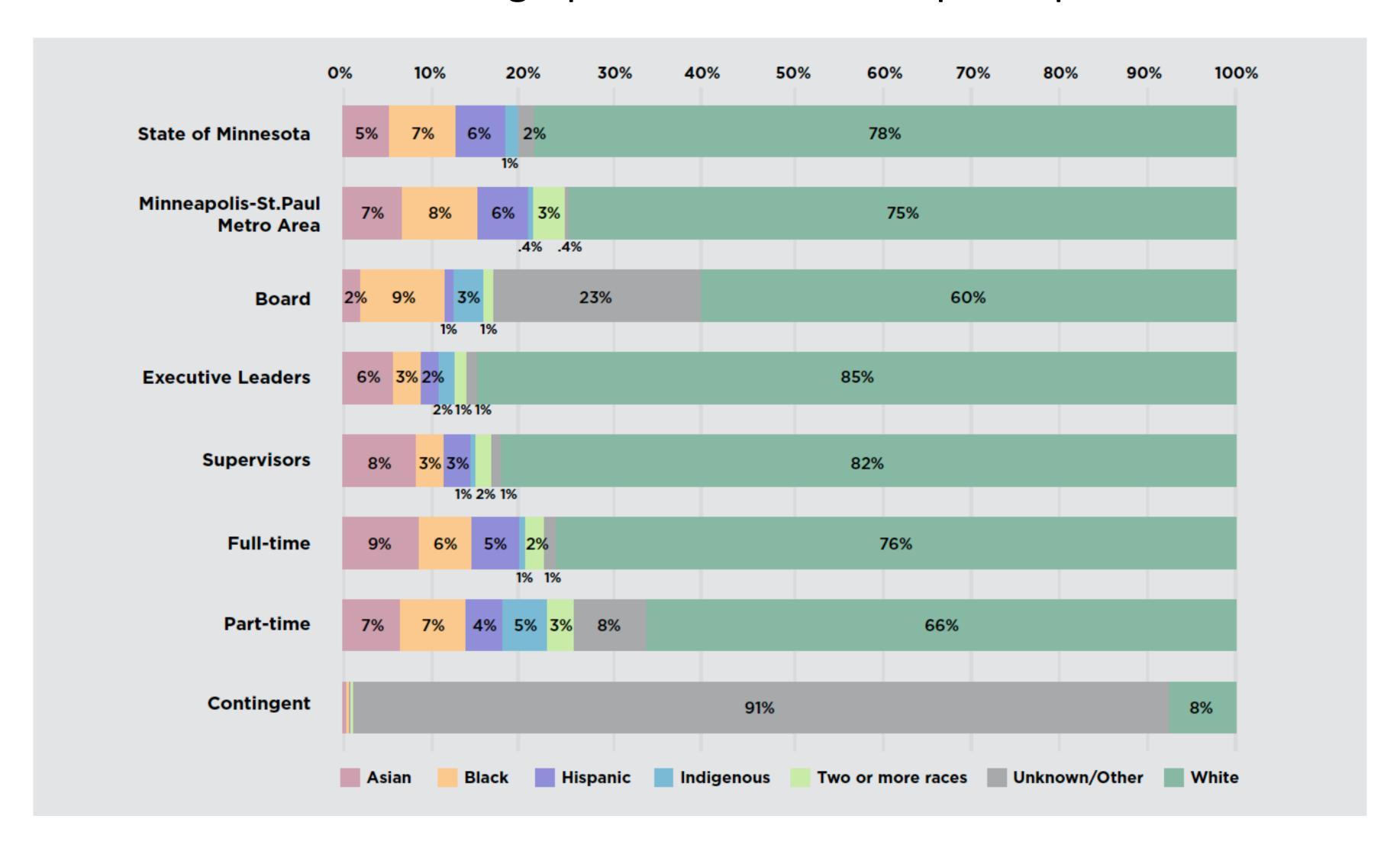


#### 2023 Racial Equity Dividends Index scores by category and company size





#### Workforce demographics of 2023 Index participants



#### Key insights from the 2023 Racial Equity Dividends Index



#### Leadership

#### 0%

of companies have senior leadership teams that reflect the racial demographics of their region.

#### 41%

of companies publish data on the racial demographics of their workforces.

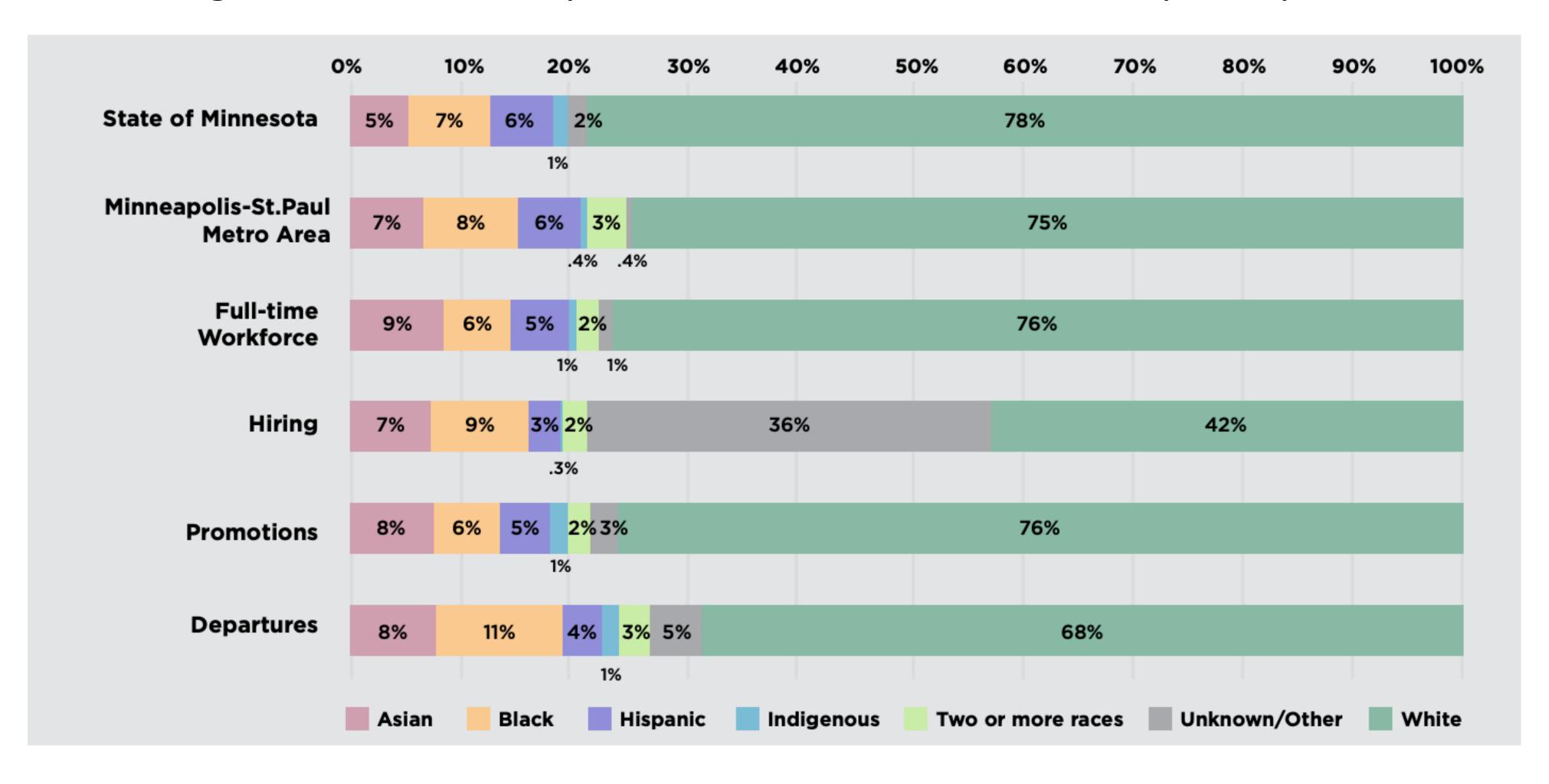


#### Promising practices for racial equity in Leadership

Gillette Children's leadership reviews its workforce racial diversity and retention goals every other month and share detailed data by department with leaders annually. The organization has also contracted with the Center for Economic Inclusion to develop its first biannual Diversity, Equity, and Inclusion report.



#### Hiring, Promotion, & Departure rates across 2023 Index participants



#### Key insights from the 2023 Racial Equity Dividends Index



#### Hiring

#### **50%**

of companies set enterprise-wide goals for hiring, retaining, and advancing Black and Brown workers within their organizations.



#### Promising practices for racial equity in Hiring

**Grant Thornton** has implemented a national Diversity Recruiting Strategy team. The goal of this team is to embed diversity recruiting into everything the company does, so it is not just viewed as isolated diversity recruiting events, but a key part of all recruiting efforts.

The Minnesota Twins Baseball Club incentivizes accountability for diverse hiring by tying efforts to leadership bonuses.



#### **Culture, Retention & Advancement**

#### **55%**

of companies provide formal mentorship opportunities specific to Black, Indigenous, Hispanic, and/or Asian workers.

#### 14%

of companies pay all employees a familysustaining wage for Minnesota.



# Promising practices for racial equity in Culture, Retention & Advancement

**U.S. Bank** has enhanced an existing sponsorship program to support emerging leaders who are women and professionals of color, identifying the following goals: increase visibility of protégés with senior and executive leadership; advance succession readiness for people of color and women leaders; and increase retention, engagement, and promotion rates among the emerging leader talent pipeline. The company has also standardized criteria for identifying high potential leaders based on annual assessment of results achieved, demonstrated leadership behaviors, and expected contribution within the next few years.



#### **EXTERNAL CASE STUDY**

#### Bank of America leads on wages, benefits, and career development

Bank of America has established itself as a leader on fair wages. The company made a pledge to set its minimum hourly pay to \$25 by 2025, and has recently raised its by minimum wage to \$22 an hour. These raises build on a series of substantial pay increases for its lowest-paid workers since 2017, when the company raised wages to \$15 per hour. The company also announced that all of its U.S. vendors are now required to pay their employees dedicated to the bank, at or above \$15 per hour.

Sheri Bronstein, Chief Human Resources Officer at Bank of America, noted that "we make broad-ranging investments to attract and develop talented teammates who serve our clients and local communities every day, and who can build long, successful careers with our company." In recognition of its commitment to paying all employees family-sustaining wages, Bank of America was ranked first overall in Just Capital's 2023 company rankings.



#### Supplier diversity among 2023 Index participants





#### **Procurement**

#### **50%**

of companies have a Minority Business Enterprise procurement strategy with measurable goals.

#### 29%

of companies require that all RFP processes seek out additional bids from Black, Indigenous, Hispanic, and Asian-led companies if no bids from these groups have been received.



#### Promising practices for racial equity in Procurement

**Mortenson** has taken steps to strengthen its supplier diversity by offering accelerated payments for small and diverse firms, creating retention plans for these firms, and eliminating bonding requirements through subcontractor default insurance.

#### Key insights from the 2023 Racial Equity Dividends Index



#### **EXTERNAL CASE STUDY**

#### JetBlue adopts a data-driven approach to supplier diversity

JetBlue has made longstanding commitments to racially diverse hiring strategies, but at the start of the Covid-19 pandemic, recognized that realigning and diversifying their supply chain was necessary. Spiros Kallinikos, a senior analyst at JetBlue said, "We realized that we needed to have more of a focus on diversity externally, and one of the best ways to do this is to make our supply chain more reflective of not just our customer base but our communities." The company has implemented new initiatives to support supplier diversity, including a process to include at least one diverse supplier in every RFP and increase its diverse supplier base. This effort started with the leadership team's buy-in. "Leadership support is No. 1," Kallinikos said. "Including growth goals in our leaders' objectives is key to supplier diversity success because then it becomes everyone's responsibility. Those goals trickle down and get absorbed by everyone within the organization." Kallinikos meets with eight leaders that oversee meaningful spend, including technical operations, airports, and HR, twice a year to review data on the company's progress towards its supplier diversity goals. JetBlue set a goal to grow its underrepresented business base by 5 percent year over year.

JetBlue's DEI team coordinates and advises on its supplier diversity program, educating internal stakeholders about supplier diversity initiatives and considering what additional steps they can take, including supporting greater racial diversity among Tier 2 suppliers.

Note: this case study has been adapted from Supplier.io



#### **Products & Services**

#### 43%

of companies have conducted analyses on how existing products and services are serving Black and Brown consumers within the past three years and have acted on those findings.



## Promising practices for racial equity in Products & Services

**Allianz Life** has worked to make its products more accessible by offering corporate and product content for Chinese and Spanish-speaking clients and has created a new role, Multicultural Director, to support access to the company's services in racially diverse markets.

**3M** has developed a Sustainability Value Commitments framework to inform the development of new products, and in 2021 added new commitments related to equity and social justice: specifically, to design products that provide solutions to historically marginalized groups. In 2022, 100% of new products entering the commercialization process incorporated at least one Sustainability Value Commitment.

**Allina Health** now distributes hair care products made by and for Black individuals in all of its in-patient units across all of its hospitals and clinics.



#### Philanthropy & Investment

#### 64%

of companies identify racial equity as a priority in their philanthropic giving.

#### 24%

of companies measure the share of their philanthropic funding going to Black, Indigenous, Hispanic, or Asian-led organizations and set goals for increased investment.

#### Celebrating high-scoring businesses in the 2023 Index



#### Example high-scoring business badge



#### Leadership

3M

Allina Health

Best Buy

Bremer Bank

**Grant Thornton LLP** 

Mille Lacs Corporate Ventures

Mortenson

Pohlad Companies

United Properties

U.S. Bank

#### Hiring

Carousel Motor Group

Gillette Children's

Mille Lacs Corporate Ventures

Minnesota Twins Baseball Club

PAR Systems

U.S. Bank

#### Culture, Retention, & Advancement

3M

Allianz Life

Carousel Motor Group

Grant Thornton LLP

#### **Procurement**

3M

Mortenson

#### **Products & Services**

Bremer Bank

U.S. Bank

#### Philanthropy & Investment

Allianz Life

3M

Pohlad Companies

U.S. Bank

#### **Public Policy**

Allina Health



# Workshop: Exploring racial equity standards



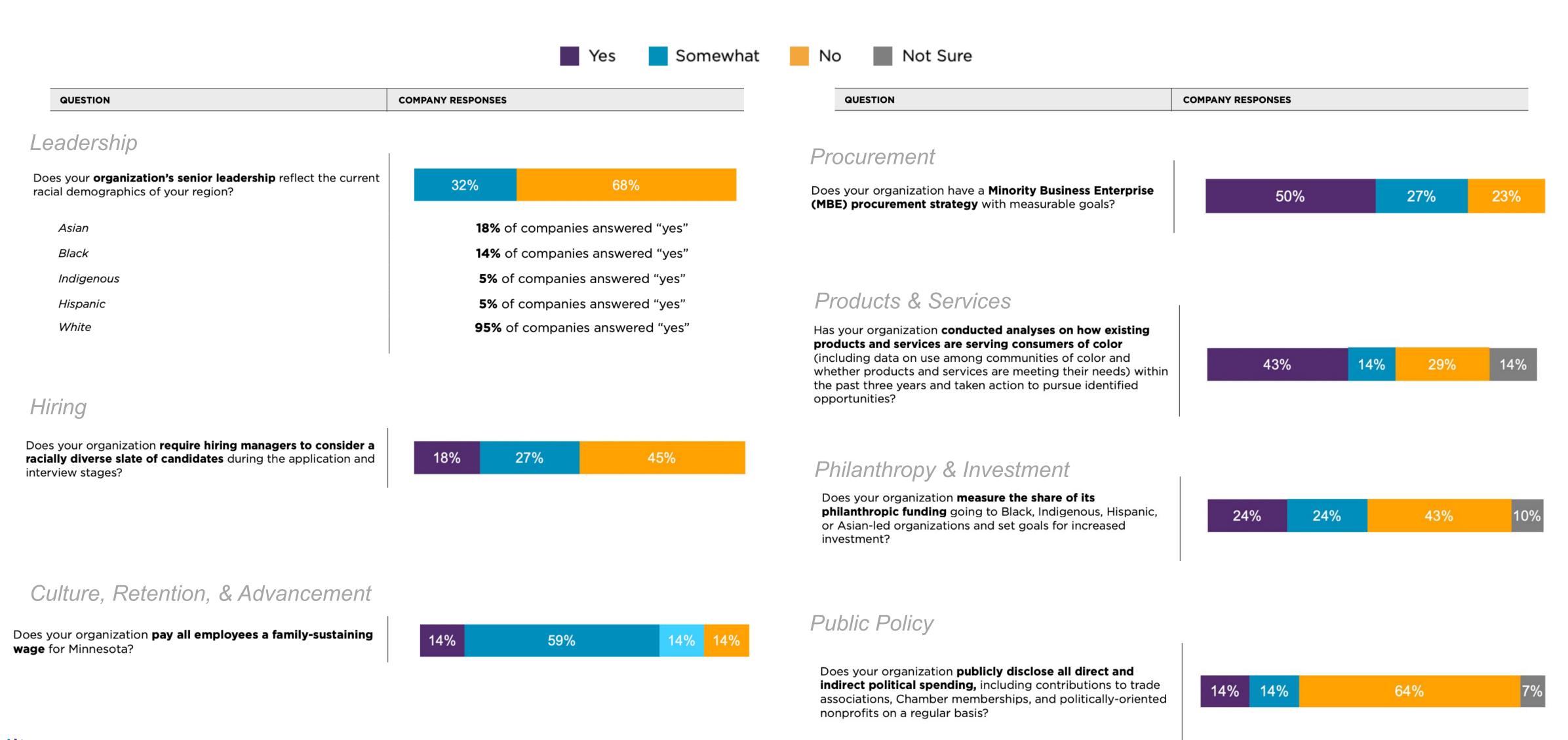
#### Workshop: exploring racial equity standards

- Review selected Index standards from table print-outs
- Select 1 standard that an organization you are connected to DOESN'T currently have in place
- Each person takes 30-60 seconds to share with your table: why do you
  think this racial equity standard matters? What would it take to implement
  this at your organization?
- If time allows, share further reactions and reflections with each other



#### Racial equity standards are unevenly implemented across participating companies









## Action steps

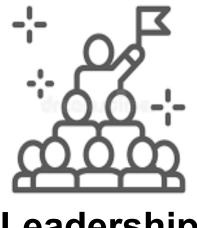


#### Introducing the Public Sector Index



#### Measuring organizational performance on

#### 70 racially equitable standards across 11 dimensions:







**Procurement** 



**Policy** 



Leadership



Culture, **Retention & Advancement** 





**Community & Economic Development** 

Workforce **Development** 

**Public Safety** 

Housing, **Transportation & Land Use** 

Human Services

# QUESTIONS

Does your organization follow a regular process at the onset of major initiatives to determine how to engage Black, Indigenous, Hispanic, and Asian communities?

"Does your organization have a diverse supplier strategy with measurable goals?"

# Reckoning with America's History: Tour experiences are curated for both executive and management level leaders:



October

10 - 13



November 28

- December 1



RECKONING FOR TRUTH, TRUST, & RACIAL EQUITY

**TOURS** 





### Take action!

- 1. Contact us about participating in the 2024 Private Sector or Public Sector Index.
- 2. Register for the Truth, Trust, & Racial Justice Tours. Tours take place in October & November.
- 3. Ask about Center-led training on racial equity and inclusion. Training sessions with Center consultants and strategists can get your decision-makers on the same page and moving forward.
- **4. Go deeper with consulting support**. Leverage data from the Index to design a roadmap, implement new processes, and drive new outcomes.
- 5. Build capacity for future work. Consider allocating staff time and resources now to ensure your ability to participate in the Index or other consulting with the Center for the coming year.





# We are your partners in building a better future for everyone.





# Thank you!



## Q&A





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