



Minnesota's Job Quality Academy Initiative: Panel and Discussion

Discussion Questions

1. For the employers in the room, how does this topic resonate with you in terms of a talent attraction and retention strategy?
2. What are some examples of best practices in raising job quality you have seen?
3. How can we keep the worker voice front and center in this work?
4. What are the challenges in implementing the eight “Good Jobs” principles?



Innovative Service Delivery

WIOA State Plan Goal #3: Innovative Service Delivery

Create a more inclusive, equitable, accessible, and proactive workforce system to serve all Minnesotans, preparing employers and the current and emerging workforce for the changing nature of work including new and emerging technology, changing labor market demands, and for the state's shifting demographics, including our new Minnesotans.

Discussion Questions

1. Given the variety of needs and service delivery preferences among jobseekers and employers throughout the state, what are some ideas to best serve customers and help them meet their goals?
2. What partnerships are particularly important to innovative service delivery, thinking about helping both jobseekers and employers?
3. What can the GWDB, MAWB, or the state do—or provide—to help support innovative service delivery efforts?