

Employment Services Updates 1/24/2024

Updates

- Updates will be implemented into the CareerForce Information and Assistance line IVR to include options for individuals who speak Spanish, Somali and Hmong. We anticipate these updates to be completed by the end of January.
- An update will be completed on the current version of ZoomText on all adaptive machines in Career Labs. This is being planned for February. More details to come soon.

Reminders

- Please review the information on CareerForce location pages to ensure all information and hours are up to date. Please notify the CareerForce Information and Assistance team with any changes.
- Notify the CareerForce Information and Assistance team with any location closures. Closure announcements will be added to the top of location pages.
- Review information on the CareerForce Referral Database on the Staff and Partner Page and notify the CareerForce Information and Assistance team with any changes. .
- Please confirm who is receiving emails in your location email inbox at your CareerForce locations. Please notify the CareerForce Information and Assistance team with any changes.

CareerForce Information and Assistance Team at 651-259-7500 or careerforce@state.mn.us

Service/Referral Updates

RESEA Referrals since 10/26/2023: **8,714**

Services Entered into MAD

Career Counseling	492
Financial Aid Assistance	4
Good Jobs Now Outreach (Job Service Only)	68
Interviewing Assistance	165
Job Search Assistance	1,951
Job Seeker Self-Referral (Job Service Only)	43
Placement Assistance	6
Referred to Adult Basic Education (ABE)	22
Referred to Adult Career Pathways, Pathways to Prosperity or Other State Training Programs	18
Referred to Dislocated Worker Program	1,848
Referred to Local Community Program, Services or Resources	367
Referred to Veterans Services (JVSG)	125
Referred to Vocational Rehabilitation Services	122
Referred to WIOA Adult	47
RESEA Meeting - UI Referral (Job Service Only)	5,224
Resume Writing Assistance	1,356
Skills Assessment	83
SNAP Referral (Job Service Only)	23
UI Assistance	482
Total Duplicated Services Provided	12,446
Total Unduplicated Job Seekers Served	6,293

SNAP Referral Calls

To date, we have made 337 calls to SNAP time limited participants. This is the first month of this project, and adjustments are being made to improve our internal processes. We will be meeting with the MAWB Operations committee next month to do a more detailed report out and receive input from partners.