

Workforce Strategy

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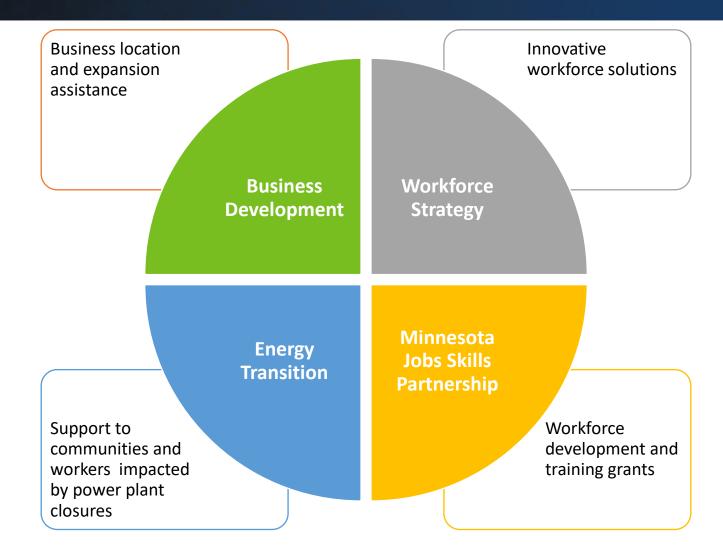


Agenda

- Overview of DEED's Business Development Office
- Introduction to Workforce Strategy Consultants
- State/Regional Statistics
- Five Workforce Strategies
 - Recruiting and Brand Awareness
 - Employee Retention and Career Opportunities
 - Onboarding Training and Upskilling
 - Diversity, Equity & Inclusion
 - Engaging Community Partners and Stakeholders
- Employer Resources and Special Grants
- Next Steps



DEED's Business Development Office is comprised of four distinct yet closely interrelated areas





How we collaborate on business attraction, retention, and expansion efforts

<u>Business Development</u> identifies, pursues and develops business location and expansion opportunities



<u>Business Development</u> matches these projects with the resources available in the State to help them locate/expand <u>here</u>



<u>Workforce strategy</u> helps these projects connect with the tools available across the State's workforce system to help recruit, retain and develop talent



MJSP assists with grants to support new and incumbent workers with the training and development needs of business location/expansion projects





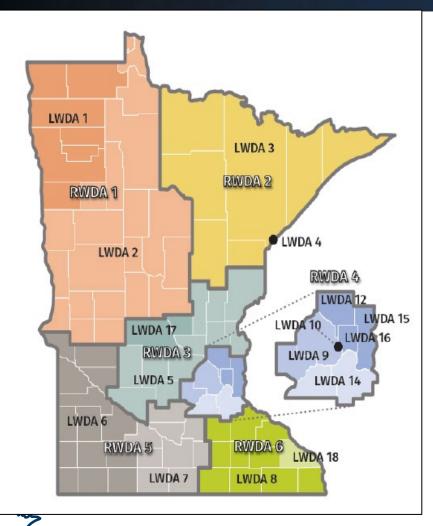
Who the WSCs are and what we do

MISSION

Develop innovative workforce solutions by aligning resources, facilitating collaboration, and leveraging expertise in targeted industry sectors to drive economic equity and growth.



WIOA & Regional Approach



Workforce Innovation and Opportunity Act (WIOA): Six regional workforce development areas:

- Vision To have a healthy economy where all Minnesotan's have or on a path to meaningful employment and a family sustaining wage, and where all employers are able to fill jobs in demand.
- Goals
 - To reduce educational and employment disparities based on race and disability to provide greater opportunity for all Minnesotans.
 - 2. To build employer-led industry sector partnerships focused on better understanding of the skills that employers need and connecting skilled workers to those opportunities.

Responsibilities of each area include:

- ✓ Identify industries within each region with high demand while facing worker shortage
- ✓ Create strategies (career pathways, sector partnerships, etc.) that align the goals of that region's plan
- ✓ Assist in the implementation of strategies chosen by regional board
 JoinUsMN.com

Workforce Planning



MINNESOTA

Workforce

- Occupations in demand
- Access to education & training
- Family sustaining wages

Employers

- Coalition model
- Talent focused
- Committed to DEIA

Education

- Targeted student outreach
- Industry recognized credentials
- Employer aligned curriculum

Who We Serve

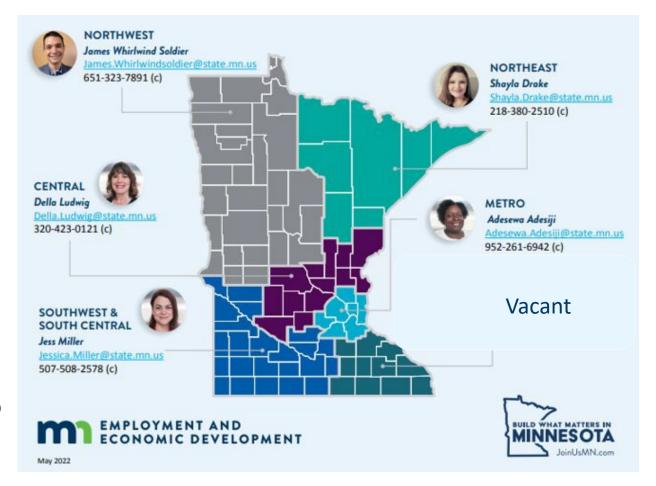
Employers expanding or relocating to Minnesota

Manufacturing, Healthcare, Construction Trades, Agriculture, Tech, Transportation, emerging sectors: Semi-Conductor, Bio-Business, Clean Energy

Communities, regions, workforce and education partners

PROJECTS:

Workforce Wednesday, Business Led Sector Partnerships (GWDB), DiMi, MIWI, Welcoming Communities, Manufacturing Month & Tour of Manufacturing, Construct Tomorrow, SCRUBS Camp and other career exploration events





Today's Workforce Needs

Flexibility	Supportive Management	Skill Development	Relationships	
Connection/ Team Experience	Remote Access	Opportunities	Purpose	
Competitive Pay/Benefits	Options	Work/Life Balance	Family Centered	
Diversity, Equity, Inclusion & Belonging	Mental Health Support	Paid Time Off	Strong Culture	



MN LMI

- 2.7% MN Unemployment vs 3.8% US Unemployment in March
- 3,097,736 people in the labor force
- Labor force participation rate 68.0%
- Graduation rate of 83.3% of high school students

https://mn.gov/deed/data/regional-lmi/





Sherburne County Labor Information

	Sho	Sherburne Co.			Minnesota		Labor Force by Gender	
	In Labor Force (available workers)	Labor Force Partic. Rate	Unemp. Rate	Labor Force Partic. Rate	Unemp. Rate	Male	Female	
Total Labor Force	54,210	73.2%	2.7%	69.2%	4.0%	29,160	25,050	
16 to 19 years	3,326	61.5%	7.3%	52.3%	10.7%	1,711	1,616	
20 to 24 years	4,673	86.3%	6.7%	83.3%	6.7%	2,797	1,875	
25 to 44 years	23,097	86.9%	2.0%	88.8%	3.6%	12,023	11,066	
45 to 54 years	12,235	89.3%	1.5%	87.6%	3.0%	6,481	5,751	
55 to 64 years	9,126	76.0%	2.6%	73.1%	3.2%	5,037	4,089	
65 to 74 years	1,690	24.1%	1.9%	28.0%	3.2%	1,098	592	
75 years & over	75	1.9%	0.0%	6.6%	2.9%	13	61	

Population of 100,824

13.9% population increase since 2010

- 2.9% Unemployment (2.7% state)

COL average in MN

\$21.19/hour (2 adults, 1child) (\$19.46/state)

\$18.38/hour (single) (\$16.82/state)

https://mn.gov/deed/data/regional-lmi/

Education:

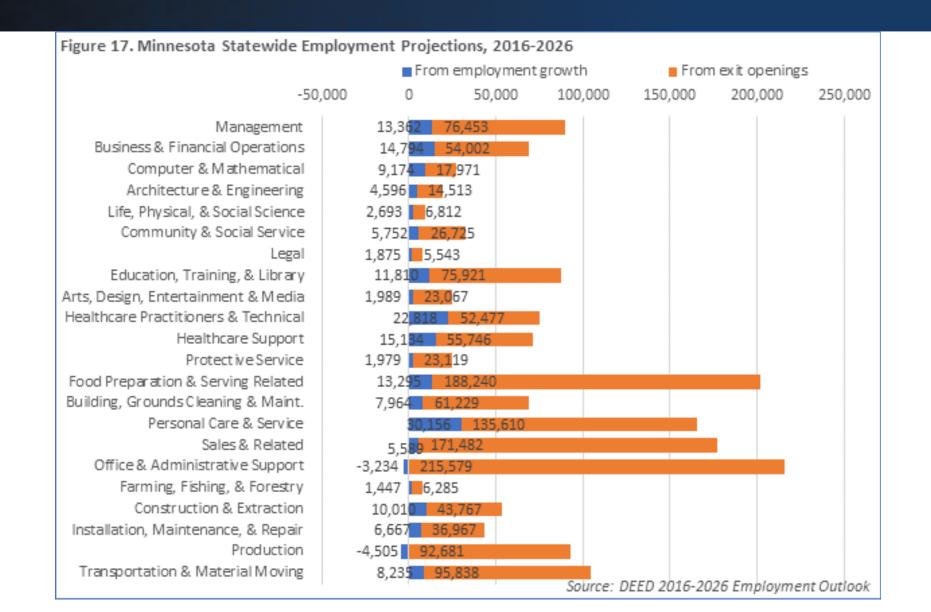
- 93.5% High school diploma (93% state)
- 38.2% College Educated (68.5% state)

2021 Labor Force Information:

- \$92,374 Median Household Income
- 80.7% Labor Force is White
- 88% Have their own transportation
- 35.6% Work In County of residence
- 68.8% Travel 20 minutes or more to work



Employment Growth vs Exit Openings





Five Workforce Strategies





I: Recruiting/Brand Awareness

- Develop Strong Relationship with Community Partners
 - CareerForce in St Cloud
 - Veteran Services
 - Mark Mann, Local Veterans' Employment Rep (LVER): <u>mark.mann@state.mn.us</u>
 - Vocational Rehabilitation Services
 - Marci Jasper, Business Consultant: <u>marci.jasper@state.mn.us</u>
 - Central Minnesota Jobs and Training Services (CMJTS) in Monticello
 - Rebecca Perrotti, Business Service Coordinator: rperrotti@cmjts.org
 - Career Solutions in St Cloud
 - Angie Dahle, Business Services Manager: <u>Angie.Dahle@CSJobs.org</u>
 - Central Minnesota Manufacturers Association (CMMA)
 - Tour of Manufacturing
 - K12 Navigator: https://k12navigator.org/
 - High Schools, Technical Education, Youth Skills Training, and Adult Basic Education (ABE) Programs
 - Local technical, community and state colleges
- Tell Your Story
 - Social media
- MINNESOTA Minnesotaworks.net and Careerforcemn.com



II: Employee Retention & Career Opportunities

- Review employee turnover rates and exit interview surveys
- Decrease pre-employment screening timeline, so employees can start within a week of applying
- Compensate supervisors who have little/small turnover on their teams
- Offer annual employee surveys, communicate results and set goals for organization based on feedback
- Develop outside the box ideas to create strong workforce
- Strengthen employee culture, especially with new hires to reduce turnover





III: Onboarding, Training, and Upskilling

- Check-in daily with new hires their first 10-30 days
 - Hire in groups
 - Designate a "work buddy" so they have someone to ask their questions to
- Select trainers with a positive and organization-friendly attitude
 - Compensate the trainer
- Upskill your workforce
 - DEED Training Grants
 - DLI Apprenticeships

** NOTE: Contact DEED's <u>Business Development Team</u> any time your business is growing, expanding, building, moving, foreign trade, etc. to find out about any type of grants/loans available to you.



Minnesota Job Skills Partnership Program

\$	Automation Training Incentive Program (ATIP)	Up to \$35,000 to small businesses (under 150 employees) that are implementing new automation for training incumbent workers on the automation technology.
	Job Training Incentive Program (JTIP)	Up to \$200,000 to new or expanding businesses in greater MN that are adding at least three new jobs.
455	MN Job Skills Partnership (MJSP) Partnership Program	Up to \$400,000 to educational institutions that partner with businesses to develop new-job training or retraining for existing employees.
	Pathways Program	Up to \$400,000 to educational institutions or nonprofit organizations that partner with businesses to provide training, new jobs and career paths for low-income people
<u>ab</u>	Low Income Worker Training Program	Up to \$200,000 to public, private, or nonprofit entities to help low-income people gain new skills necessary move up the career ladder to higher paying jobs and greater economic self-sufficiency

https://mn.gov/deed/business/financing-business/training-grant/



Resource: Department of Labor and Industry (DLI)

Dual Pipeline Training Program

- **Dual Pipeline Training Program**
- Dan Solomon, Manager: dan.solomon@state.mn.us



- Registered Apprenticeship Program
- LaRohn Latimer, Senior Field Representative: larohn.latimer@state.mn.us

Youth Skills Training Program

- Youth Skills Training (YST)
- Rich Wessels, Program Manager: rich.wessels@state.mn.us





IV: Diversity, Equity, and Inclusion

- Develop an Employer <u>DEI Guide</u>
- Have an Employer DEI <u>Action Guide</u>
- Be Involved in DEI Initiatives:
 - Diversity in Manufacturing Initiative (DiMi)
 - Minnesota Indigenous Workforce Initiative (MIWI)
 - Inclusive Workforce Employer (I-WE)
 - Partners for Reentry Opportunities in Workforce Development (PROWD)
 - Governor's Workforce Development Board (GWDB) Drive for 5
 - Pathways Program







Diversity, Equity & Inclusion

- Talent Pipelines:
 - Non-Traditional (Women in Trades, Seniors, Single Parents, Caretakers)
 - Black, Indigenous, and People of Color (BIPOC)
 - Justice Involved (Former Offenders)
 - New Americans
 - Disabled Workers Youth/Young Adult
 - Career Transitioners (esp. later in life)





V: Engaging Community Partners and Stakeholders

- Princeton Chamber of Commerce
- Sherburne County
- Greater St Cloud Community Development (GSDC)
- Enterprise Minnesota
- Small Business Development Center
- Initiative Foundation
- Anderson Center
- North Star Society for Human Resource Management (SHRM)
- Central MN Society for Human Resource Management (CMSHRM)
- Minnesota Society for Human Resource Management (MNSHRM)





Engaging Community Partners and Stakeholders

Educators and Trainers:

- School Districts and Education Partners
 - K-12 Leaders, Counselors and Educators
 - Perkins Consortium Partners
- Technical Education and Colleges
 - Certifications/Credentials
 - 2-year and 4-year degree Committees/Boards
- Adult Basic Education (ABE)
- Workforce Partners
 - On the Job Training (OJT), Incumbent Worker Training, Apprenticeships
- Economic Development Partners
 - City and County





Other Employer Programs

- Work Opportunity Tax Credit (WOTC) Federal tax credit available to all businesses as an incentive to hire workers in certain groups.
- Federal Bonding Program Fidelity Bonding is a no-cost employee dishonesty insurance that protects employers against employee theft of money or property.
- Internship Programs Targeted tax credits and incentives for high-tech firms statewide and other companies in Greater Minnesota
- **Employer Reasonable Accommodation Fund** Small to mid-sized employers can request reimbursement for expenses related to providing reasonable accommodations for job applicants and employees with disabilities



2024 Workforce Wednesday

2024 Workforce Wednesday Schedule

- January 3: Demographics are Destiny: Utilizing Labor Market Data as a Business Strategy
- February 7: DEIAB: More Than Just an Acronym
- March 6: Supporting the New American Workforce
- April 3: Top 5 employee benefits to offer experienced job seekers and your best employees
- May 1: Improved Employee Engagement through Authentic Leadership
- June 5: Fair Chance 101: How to Recruit & Retain a Justice-Involved Workforce



- September 4: What's Does Your Strategy Say About You: Engaging, Attracting, & Retaining Your Workforce
- October 2: Build Your Own Future Workforce-Training & Upskilling Your Workforce for Tomorrow's Needs
- November 6: The Evolving Native American Workforce and Indigenous Economy
- December 4: 2024 In Review: Regional Employer Best Practices



Register at: https://www.careerforcemn.com/WorkforceWednesday

Next Steps

Review Business Resources on JoinUsMN.com

Sign up for GovDelivery

Connect with your Regional Workforce Strategy Consultant

Register for Workforce Wednesday



Workforce Strategy Resources & Assistance

DEED's Regional Teams: https://www.careerforcemn.com/meet-your-regional-team

Workforce Wednesday: https://www.careerforcemn.com/WorkforceWednesday

Join Us MN: https://joinusmn.com/doing-business-here/index.jsp

GovDelivery: https://public.govdelivery.com/accounts/MNDEED/subscriber/new

CareerForce: https://www.careerforcemn.com/

State of Minnesota Job Bank: MinnesotaWorks.net

DEED Information: DEED

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