A. DOL VETS Audit Final Report for Blaine, St. Cloud, and Duluth

U.S. Department of Labor, Veterans' Employment and Training Service (VETS) conducted an audit of Minnesota's Jobs for Veterans State Grant (JVSG). The purpose of the audit was to determine compliance of the statutory roles and responsibilities of the JVSG-funded staff in Minnesota as well as audit services to nonveterans. Additionally, VETS reviewed a random selection of statewide participant files to determine if the delivery of services by Disabled Veterans' Outreach Program (DVOP) specialists and Consolidated Position (CP) staff were provided through case management.

- Findings: There were no issues identified by the auditor that met the criteria of a finding.
- 5 promising practices!
- 1 finding related to the case management system.

Congratulations to the offices!

B. VPL 05-24 / TEGL 03-24

The VPL added eligible populations to DVOP services:

- Single parent head of household
- Unemployed (use Bureau of Labor Statistics definition)
- Experiencing a disability (per Americans with Disabilities Act definition) (documentation not required)
- Referral from US Department of Veterans Affairs representative
- Limitations removed include:
- Recently separated veterans no longer need to have experienced 27 weeks of unemployment.
- Transitioning Service Members no longer need to have failed to meet their career readiness standards.
- 1. Update the Veterans questionnaire.
- 2. Update the eligibility page on the WorkForce One case management system.
- 3. Train staff and partners on the new guidance
- 4. Draft SOP and Policy letter

Quick Facts: Veterans Employment Services

What did you do?

In Fiscal Year 2024 (July 1, 2023 to June 30, 2024):

> 536 Veterans received case-managed services (i.e., tracked in Workforce One).

Characteristics of Veterans receiving case-managed services:

- ➢ 61% were between the ages of 25 and 49.
- > 40% had a disability which is a barrier to employment.
- ➢ 14% were female.
- > 20% were from a community of color or were Indigenous.
- > 19% were ex-offenders.
- > 15% were homeless.
- > 22% had high school diploma/GED only; 46% had bachelor's degree or higher.
- ➢ 55% were unemployed coming into the program.

In other DEED workforce programs and CareerForce locations...

4,734 Veterans served.

How well did you do it?

Compared to the state population of Veterans, you provided case-managed services to¹:

- > Twice as many Veterans who were women (14% program versus 7% of the Vet population).
- Over twice as many Veterans from communities of color or Indigenous populations (20% program versus 9% of the Vet population).

Is anyone better off?

Your performance outcomes²:

- > 81% of Veterans receiving case-managed services in State Fiscal Year 2024 successfully exited.³
- The average wage at exit was \$28.73 per hour.³
- > This is \$12.05 per hour *more* than the average cost of living for a single adult in Minnesota.
- > This is \$7.15 per hour *more* than the average cost of living for a typical Minnesota family.

¹ Veteran population data from the American Community Survey 5-Year Estimates (2022).

² Cost of living data from the Minnesota Department of Employment and Economic Development Cost of Living tool.

³ Exit and wage data from the Workforce One Demographic Summary Report.